

## Help - Error message "is not a solid"

Posted by luistarrafa - 2013/10/23 13:45

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Good afternoon!

I've recently found my way into the world of 3D modeling and I'm trying to expand my horizons into the 3D printing world too.

I've made a business card and tried to upload it to kraftwurx, but after it finishes the upload, it tells me "the model is not a solid" or something like that.

I've checked it with netfabb and it says the model is ok.

If someone can take a few minutes to help me with this, I'd appreciate it a lot. I'm a beginner in this world and it's probably just a rookie mistake or something..

Thank you in advance for the help :)

EDIT:

Well, for some reason I can't attach the file here..

I'm not sure if I'm allowed to share my e-mail, but here it goes: biosmoker@gmail.com

Please contact me if you want me to send you the file. Thanks!

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## Re:Help - Error message "is not a solid"

Posted by Marco CM - 2013/10/30 11:18

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Hello luistarrafa,

The Model is not solid error means the mesh has a hole or possibly duplicate polygon faces. You can try re-exporting the model in another format and re-trying upload, or you can submit the model for diagnostics if the upload is rejected.

When the site rejects a model, it gives you the option to submit the model to diagnostics. I recommend submitting it if the site finds any errors with the mesh.

Please let me know if this helps.

-Thank you,

Marco CM

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## Re:Help - Error message "is not a solid"

Posted by luistarrafa - 2013/10/30 11:22

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Hello Marco, thank you for the reply!

I have submitted the model for diagnostics, but I haven't had any feedback on it.

The model is closed, and has no duplicate geometry. I was careful with that, and checked it after on netfabb just to make sure.

I guess I'll just wait for an answer from diagnostics :

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## Re:Help - Error message "is not a solid"

Posted by mia01 - 2019/08/22 03:48

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You really make it appear really easy together with your presentation however I in finding this matter to be really one thing which I feel I might by You don't understand. It kind of feels too complicated and very vast for me.

[norton.com/setup](https://norton.com/setup) | [mcafee.com/activate](https://mcafee.com/activate) | [norton.com/setup](https://norton.com/setup) | [norton.com/setup](https://norton.com/setup) | [mcafee.com/activate](https://mcafee.com/activate)

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