

This article is designed to help you make a better decision regarding Canceling or Closing your account.

At Kraftwurx, we value your participation in our community and we would be very sorry to see you leave us . But before you decide to close any of your accounts with Kraftwurx, we would like to help you solve any problem you are having that might be leading you to discontinue your membership.

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Do you need to solve a problem with your account? If you have questions about your account or the billing process, we will help answer them for you. Please, [Contact us](#) first.

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Are you having a problem with your purchase? [Contact Us](#) so we can help.

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Do you want to stop unwanted email? If you want to reduce incoming emails, simply click unsubscribe on the email message (see bottom of the message).

[Contact Us](#)

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Is there anything else we can do to help you? Click the [Contact Us](#) button on the right side of this page and enter a few words that describe the type of problem you are experiencing. That way, we will have more details about your question or issue and can put you in touch with the Customer Support Representative who can best answer your question.